

## A-Z FAQ FOR 2023 HY-VEE INDYCAR RACE WEEKEND JULY 21-23

### **Accessible Seating, Parking and Transportation**

Iowa Speedway provides accessible seating, parking, and facilities for individuals with disabilities. Tickets are available for wheelchair-accessible and companion seating in multiple locations at the racetrack for purchase through the Ticket Office. Accessible seating areas have the closest spectator parking and adjacent accessible facilities (restrooms, retail shops, concession stands, etc.). Please contact the Ticket Office at 641-417-6007 between 9 a.m. to 5 p.m. (ET) Monday through Friday for further details and ordering information.

### **Alcohol**

Alcohol will be served at designated locations during Hy-Vee INDYCAR Race Weekend. For those guests that do consume alcohol, please do so responsibly and be considerate of your fellow fans. Guests must be 21 years old and present a valid photo ID with proof of age when purchasing alcohol at Iowa Speedway. The event reserves the right to refuse to serve alcohol to any person, for any reason, and will contact police if a guest is acting in a manner that is contrary to the law or that may endanger themselves, others, or any property. Iowa Code States Licenses may not allow patrons to bring liquor onto the licensed premises.

### **Animals**

Animals are not allowed inside the gates except for service animals providing assistance to an individual with a disability.

### **App**

Fans are encouraged to [download](#) the *free* INDYCAR mobile app powered by NTT where you can tune into the race communication between drivers and teams live during the race. The app also offers information on each of the drivers and incredible in-car views while the race is occurring.

### **Attire**

Individuals should not wear clothing that has inappropriate, abusive messages or images on it. The clothing worn should also offer appropriate body coverage that abides by the public nature of this event. Closed-toe shoes are recommended but not required.

### **Automobile Assistance**

If you need vehicle assistance, you can contact the Iowa Speedway operator at 641-840-1649 or locate the nearest guest services representative.

### **Bag Policy**

Bags are allowed at a limit of two per person and must not exceed a maximum size of 18"x14"x14". Bags exceeding the maximum size allowance will not be allowed inside the venue. Bag check service will not be available.

### **Camping**

Camping is a tradition at Iowa Speedway and the Hy-Vee INDYCAR Race Weekend will offer a complete camping experience for fans. More information is available on our [camping page](#).

### **Cash Policy/Conversion**

Hy-Vee INDYCAR Race Weekend will be cashless throughout the three-day event at Iowa Speedway. All concessions stands, food trucks, along with Hy-Vee concessions and pop-up stores, will only accept

digital or card payments during race weekend. Reverse ATMs will be also available in the Midway area for cash conversion.

## **Code of Conduct**

### **Concert Upgrades**

The Concert Pit and Concert VIP Pass will provide fans a unique experience for the concert in a secured area on the track surface. The Pit (and VIP) Pass area near the start/finish line will offer an up-close view of the live performance each afternoon for a premium concert you won't want to miss! A Concert Pit (or VIP) Pass does not grant access to the venue. Passes need to be purchased as an addition to a valid admission ticket for the day. There is no age restriction for access to the Concert Pit (or VIP) area.

### **Contact Us**

Didn't find an answer to your question? Email us at [info@hyveeindycarweekend.com](mailto:info@hyveeindycarweekend.com).

### **Digital Tickets**

Digital tickets will be available for Hy-Vee INDYCAR Race Weekend ticketholders. Please review our [Digital Ticket Guide](#) for more Information on how to access digital tickets.

### **Drone and UAV Policy**

Unmanned aerial vehicles, commonly known as drones and also referred to as remotely piloted aircrafts, and similar remote-controlled devices are not permitted through the gates.

### **Drop Off**

Guests may be dropped off at Iowa Speedway, however, there is no designated pick up and drop off location. Guests should be dropped off when it is safe to do so and in the manner that least disrupts traffic flow.

### **Emergencies**

All emergency announcements and instructions will be made over the public address system. Please be attentive of these messages. If you need to report an emergency, locate the nearest guest services representative, security personnel or law enforcement member or call Iowa Speedway at 641-840-1649.

### **Firearms**

Weapons of any type, including knives, firearms and ammunition are not permitted.

### **First Aid/Medical**

Trained medical personnel will be on site at the first aid stations located on the concourse during open gate hours on race weekend. Specific locations of the first aid stations can be found on the [venue map](#). In the case of an emergency, medical personnel will respond immediately. Any guests that need assistance should locate a guest services representative or call Iowa Speedway at 641-840-1649.

### **Food/Beverage/Concessions**

Food and beverage services will operate during open gate hours. Full-service concessions stands will be serving a variety of both food and beverage. An assortment of food trucks will be stationed at both ends of the midway selling signature foods. A beer garden located at one end of the midway will serve alcoholic beverages to fans 21 and over. Beverage stations will be located throughout the concourse, as well. NOTE: Iowa Speedway will operate as a cashless venue for this event. All food/beverage service will be cashless.

### **Garage Pass**

Fans that purchase a Garage Pass will have access to the infield garage area at Iowa Speedway to watch your favorite teams work on their cars. Garage Pass holders will also be able to see NTT INDYCAR SERIES Officials inspect each car before it's approved for competition and will have access to the Fan Walk premium observation area. Individuals with a garage pass must be at least 9 years of age. The minor must be always accompanied by a credentialed parent or legal guardian. A waiver must be signed by a parent or legal guardian in the credentials office before the credential is handed out.

### **Gate Information**

For a complete overview of permitted and prohibited items for Hy-Vee INDYCAR Race Weekend, please review the listing [here](#) under Gate Policies.

### **General Admission**

All fans, regardless of age will require a ticket for admittance on Saturday and Sunday of Hy-Vee INDYCAR Race Weekend

- **Friday, July 21** - All tickets are General Admission only. Everyone regardless of age will be admitted free.
- **Saturday, July 22** - All **reserved seat** ticketholders require a ticket for admittance, regardless of age.
- **Sunday, July 23** - All **reserved seat** ticketholders require a ticket for admittance, regardless of age.

### **Hotels**

Information on accommodations, attractions and things to do in the area can be found online at [traveliowa.com](http://traveliowa.com) and at [City Of Newton Visitors Guide](#).

### **Inclement Weather**

Neither the NTT INDYCAR SERIES nor INDY NXT presented by Firestone runs in the rain on oval track like Iowa Speedway. If inclement weather forces a cancellation of a specific day's activities, tickets for that specific day will not be valid on any other date. If the event or any portion of the event is postponed, ticketholders should retain their tickets as they will be honored for gate admission on the postponed date. Suite and hospitality tickets are valid only for the date printed on the ticket and will not be valid for gate admission or grant access to a suite or hospitality area on a postponed date.

### **Lost and Found**

Any guests that have lost an item at the track during race weekend should contact Iowa Speedway at 641-840-1649. If you have found a lost item, we encourage you to turn that item in to Ticket Booth 2 or an information center. After the event has concluded, guests can complete this [form](#) to locate their lost item.

### **Map**

A facility map is available online under the Fan Guide tab or by clicking [HERE](#).

### **Nursing Area**

A designated nursing area will be available for use during race weekend. This designated area will be located on the south end of the concourse inside the gates near Ticket Booth 1.

### **Parking**

Information on parking and camping for Hy-Vee INDYCAR Race Weekend is located here: [Parking Information](#)

### **Prohibited Items**

For a complete overview of prohibited items for Hy-Vee INDYCAR Race Weekend, please review the listing [here](#) under Gate Policies.

**Radios**

The NTT INDYCAR SERIES races during Hy-Vee INDYCAR Race Weekend will be broadcast live through the INDYCAR Radio Network and can be heard through the INDYCAR mobile app Presented by NTT Data. Both races will also be aired live locally on 101.3 FM and 1700 AM "The Champ." Scanners will be available to rent at the track through our vendor partner.

**Re-entry Policy**

Guests can exit the facility and return to their vehicles throughout each day and their valid tickets for that day's activities will be stamped so they may re-enter through the Iowa Speedway ticket gates.

**Restrooms**

Permanent restrooms are located on either end of the concourse. Several portable toilets will also be available for use throughout the property.

**Shuttles**

Transportation golf carts and trams will travel the racetrack access areas continuously throughout the open gate hours to provide shuttle service for guests. Please review the tram map for specific route information [LINK TO MAP, STILL COMING]. Shuttle service is also available for individuals with accessibility needs.

**Smoking Policy**

Smoking, including e-cigarettes, vaporizers, or similar products, is only allowed in designated areas per the Iowa Smoke Free Air Act.

**Tailgating**

Tailgating regulations can be found within the [Gate Policies](#). Tailgating regulations will vary on parking location.

**Ticket Office**

Information regarding the ticket office can be found [HERE](#).

**Ticket Refund**

All ticket sales are final – no refunds.

**Water/Cooling Stations**

Water bottle filling stations and cooling stations will be located throughout the midway for use during race weekend.

**Wi-Fi**

Wi-Fi service will be available for use inside the gates of Iowa Speedway. Wi-Fi service will not be available in the parking lots and beyond.